



McChord Thrift Shop  
PO Box 4025  
McChord Field, WA 98438  
253-982-2468

## Consignments Cancellation/No Show Policy

Effective January 9<sup>th</sup>, 2024

The following are consignment policy changes that go into effect on January 9th, 2024. By signing and submitting a consignment contract with the McChord Thrift Shop, you agree to abide by these terms, and all other terms published by the McChord Thrift Shop.

### Appointment Scheduling

When scheduling a consignment appointment, you are committing to that time slot. Should you need to cancel your appointment, this must be done 24 hours prior to your appointment. Failure to cancel within that time, or failure to show for your appointments can result in a ban from scheduling appointments.

#### 24-hour Cancellation/No Call/No Show

- Failure to cancel within the 24 hours period or No Call/No Show the first time, will result in an informational email regarding the cancellation and any current scheduled appointments.
- Failure to cancel within the 24-hour period or No Call/No Show the second time, will result in a final warning email.
- Failure to cancel within the 24 hours period or No Call/No Show for a third time will result in a 30-day ban from scheduling appointments. You will be allowed to call on the same day to see if we have any appointments available, but absolutely no walk-ins will be taken.
- After the 30-day ban, if you fail to cancel within the 24-hour period or no call/no show for a 4<sup>th</sup> time, you will be limited to same day appointments for the foreseeable future.

#### Late Show Policy

- We give a 10-minute grace period if you are running late for your consignment appointment. After those 10 minutes, you are considered late for your appointment and can result in forfeiture of your appointment.