



McChord Thrift Shop

2024 Consignment Updates & Reminders

Please read all updates below. These are effective for all consigners at the listed effective date. Direct any questions to Customer Service or an MTS Manager.

Sales Earnings Change - Effective on Items Consigned AFTER March 1st, 2024

To keep up with rising costs of business, while also remaining competitive with other consignment opportunities in our area, the following consignment sales earning percentages will go into effect for items CONsigned AFTER March 1st, 2024:

- **Regular Consigners** will receive **65%** of the sale price of all active consignments
- **Qualified Volunteers (QV1)** with 12 hours or more in the month previous will receive **75%** of the sale price of all active consignments
- **Qualified Volunteers (QV2)** with 20 hours or more in the month previous will receive **85%** of the sale price of all active consignments

Tag Finalization Policy - Effective February 1st, 2024

To prevent mistyped tags from reaching the sales floor, **consigners will be required to review tags after printing**, checking to ensure the information and price is accurate for their items, and initial their contract to verify their accuracy. Items will not be tagged and put out for purchase without this consigner verification. Any mistakes on printed tags should be identified and corrected prior to initial. Mistakes found after initial resulting in actual or perceived loss of sales for the consigner are not the fault of the MTS and may not be compensated.

Consignment Policy Reminders – PLEASE READ!

Should you be unable to make your scheduled consignment appointment, we ask that **notice is given 24 hours prior** or more. Appointments that are cancelled within the 24 hour period, or not attended, will be noted and kept on file. Consigners that do this habitually will be given 1 warning, but may then be subject to a temporary or permanent consignment hold. Notice may be given via your appointment confirmation email, by emailing us at mcchordthriftshop@gmail.com, via phone at 253-982-2468, or in person.

Late arrivals to consignment appointments may result in the appointment being cancelled. The start of the appointment is considered when the completed contract is submitted to the MTS consignment team. Any time spent filling out contracts, asking questions, withdrawing items for reconsignment, or any other activities prior to submitting the contract are not considered part of the appointment. If these activities cause the consigner to submit their contract after their appointment time, they may be considered late.

Once a contract has been submitted, it is final. Any items listed that are not being accepted, as advertised by the Permanent and Weekly Non-Accepting Lists, or items that cannot be accepted due to poor condition, will be removed from the contract and a replacement will not be allowed. Any questions about items that may not be allowed can be directed to the Consignment team, Customer Service Desk, or an MTS Manager. **VOLUNTEERS: While not bound by appointment times, contracts are final once submitted, and are subject to this same policy.**

Additions to the Permanent Non-Accepting List

- Electronics manufactured 10+ years ago
- Phones, tablets, & computers not unlocked & reset
- Items with non-original/manufacture stickers